

PRIVACY STATEMENT

RC-CARPET.COM

RC-Carpet.com, located at Noordersluisweg 19, 8243 PR Lelystad, is responsible for the processing of personal data as shown in this privacy statement.

Our website: www.rc-carpet.com is owned by us and is operated by S & S Online Marketing BV, Edvard Munchweg 16C, 1328 MA Almere (via Hostnet).

Your privacy is important to us and that is why we have created this privacy policy, which explains how we collect and use your personal information and what your rights are.

If you have any questions, concerns or complaints about this privacy policy or the way in which we handle your personal data or you wish to submit a request to exercise your rights as set out in article 4, please contact us.

- By mail to the above address, for the attention of the privacy department.
- By e-mail to the e-mail address: privacy@heboflooringsolutions.nl

This privacy policy was last revised on 09-05-2018.

1. Personal data that we process

RC-Carpet.com processes your personal data because you make use of our services and / or because you provide it to us yourself.

Below is an overview of the personal data we process:

- Your first and last name
- Your gender
- Your address details
- Your phone number
- Your bank account number
- Your email address
- Your IP address
- Other personal data that you actively provide, for example, in correspondence and by telephone
- Location data
- Information about your activities on our website
- Data about your surfing behaviour across various websites (eg because this company is part of an advertising network)
- Internet browser and device type

2. For what purpose and on the basis of which we process personal data

RC-Carpet.com processes your personal data for the following purposes:

- You are an existing or former customer or supplier of us. In such a case, we use your personal information to communicate with you about our services.
- We use your personal data for direct marketing to send you messages and newsletters and to inform you about changes to our services and products.
- We collect and process your data in order to improve our website and to tailor the range of products and services to your preferences.
- We can also use your personal information to fulfil our legal obligations, such as information we need for our tax return.
- You can use the contact form of our website to ask a specific question about our services or our website. You can also subscribe to our newsletter. In that case, we use your personal information to respond to your request and we can use your personal information for direct marketing.

3. How long we keep personal data

RC-Carpet.com does not store your personal data longer than is strictly necessary to achieve the purposes for which your data is collected. Since it is not possible for us to specify such a period in advance, the retention period is determined as follows:

- Personal data used by us for the provision of services to you is stored and used for as long as needed to provide the services and is stored for direct marketing.
- Personal data used by us for direct marketing will be stored and used for as long as we think you benefit from our messages.
- Personal data provided to us via the contact form will be stored and used for as long as necessary to answer your application and will be stored and used for direct marketing.

4. View, modify or delete data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent to the data processing or to object to the processing of your personal data by RC-Carpet.com and you have the right to data portability. This means that you can submit a request to us to send the personal information we have in our computer file to you or another organization mentioned by you.

You can send a request for access, correction, deletion, data transfer of your personal data or request for cancellation of your consent or objection to the processing of your personal data to linda@heboflooringsolutions.nl.

To ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and citizen service number (BSN) black in this copy. This is to protect your privacy. We respond as quickly as possible, but within four weeks, at your request.

RC-Carpet.com also wants to point out that you have the opportunity to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. This can be done via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

5. Sharing personal data with third parties

RC-Carpet.com does not sell your information to third parties and provides it only if this is necessary for the execution of our agreement with you or to comply to a legal obligation.

With companies that process your data in our assignment, we conclude a processor agreement to ensure the same level of security and confidentiality of your data. RC-Carpet.com remains responsible for these processing operations.

6. Cookies, or similar techniques, that we use

RC-Carpet.com uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone when you first visit this website.

RC-Carpet.com uses cookies with a purely technical functionality. These ensure that the website works properly and that, for example, your preferred settings are remembered. These cookies are also used to make the website work well and to optimize it.

In addition, we place cookies that keep track of your browsing habits so that we can offer customized content and advertisements.

On your first visit to our website we have already informed you about these cookies and asked permission for their placement.

You can opt out of cookies by setting your internet browser so that it does not store cookies anymore. In addition, you can also delete all information previously saved via the settings of your browser.

For an explanation, see: <https://veiliginternetten.nl/themes/situatie/cookies-wat-zijn-het-en-wat-doe-ik-ermee/>

Cookies are also placed on this website by third parties. These are for example advertisers and / or social media companies.

7. How we protect personal data

RC-Carpet.com takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification.

If you have the impression that your data is not secure or there are indications of abuse, please contact us by calling us on 0031 (0)320-260190 or by sending us an email via privacy@heboflooringsolutions.nl